

Dronfield Town Council

Protocol for marking the death of a senior national figure

Version History

Version	Updates	Minute Reference
July 2021	n/a	052/21-22
August 2022	Staff details	n/a
May 2024	References to Queen amended to King. References to Council Leader Removed.	018-24/25

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1. INTRODUCTION

These guidance notes have been produced from those issued by the National Association of Civic Officers (NACO). They set out the protocols to which local Councils should follow and observe on marking the death of a senior national figure and to be observed on the death of the Sovereign, which involves the greatest number of ceremonial elements.

From this template, it is possible to select elements that are appropriate when marking the death of, for instance, another member of the Royal Family, a Prime Minister or former Prime Minister, a serving Member of Parliament, a Mayor or other prominent person.

All parts of this protocol apply on the death of the Sovereign (and, of course, those sections around the Accession Proclamation arise only on the Monarch's death).

Beyond that, implementation of the Protocol is a matter to be decided locally.

This protocol offers guidance on how to mark a death. It is down to the Town Mayor and Town Clerk to decide for whom the protocol is implemented and to what extent.

Flying of flag at half-mast will always be appropriate. Other decisions, may be appropriate as well, such as whether:

- to fly other union flags with mourning cravat
- to read the Proclamation
- to insert mourning front page to website
- to cancel or reschedule meetings or events
- to have designated flower laying area
- to consider dress code
- to open a Book of Condolence, or whether
- to mark a silence (and how and where)

High Sheriffs have responsibility for reading the Proclamation within their counties and so questions about that aspect of the arrangements can be directed to your local High Sheriff or Under Sheriff. In many areas High Sheriffs are working closely with their Lord-Lieutenants and so your Lord-Lieutenant's office is another source of information.

It might also be appropriate to use elements from this guidance when responding to an incident which has led to a large number of deaths, for example: a train crash or terrorist attack.

It is important out-of-hours contact details for all those who will be called on to act are up to date, this is to be co-ordinated within the Council office team. This plan will be reviewed quarterly to ensure that all the information remains relevant.

2. PROTOCOL

This protocol document had been drawn up to prepare the Town Council for the death of a senior national figure.

2.1 IMPLEMENTATION OF THE PROTOCOL

See Action Grid 2.1

Plans to mark a death should be implemented only when a formal announcement has been made. So, for instance, if news agencies are saying that “reports are coming in of the death of ...” it must be treated with caution. If possible, wait for a more definite announcement (perhaps along the lines that “it has been announced by Buckingham Palace / Downing Street that...”)

This protocol for Dronfield Town Council identifies those who are authorised to implement the plans. For the Sovereign or another senior member of the Royal Family the decision will be delegated to the Town Clerk, in consultation with the Town Mayor (or their absence the Deputy Mayor). For other figures, there may need to be consultation at the time on the appropriate ways in which the death should be marked.

The day of the death of the Sovereign will be known as D-Day, then D+1, D+2 etc. through the ten days of national Mourning. The state funeral will be held on D+10, except if this date falls on a Sunday, when the funeral will be on D+11.

3. FLAG FLYING

See Action Grid 3.

On the formal announcement of death, the union flag at the Peel Centre will be lowered to half-mast until 0800hrs on the morning following the funeral.

Note: All flags will be flown from the mast-head from 1100hrs on Proclamation Day(D+1) to coincide with the reading of the Principal Proclamation, until 1630hrs the following day, (D+2).

4. PROCLAMATION DAY SCHEDULE

In the case of the death of the Sovereign, the day following the death D+1 will be Proclamation Day, which is the day the new Sovereign is proclaimed.

D+1 - The Proclamation will be made at St James’s Palace at 1100hrs (or 1400hrs if it is a Sunday). The Proclamation will then be ‘cascaded’. At noon on Proclamation Day it will be read at the Royal Exchange in the City of London.

D+2 – At noon on D+2, it will be read: in Edinburgh by Lord Lyon King of Arms at Mercat Cross and at the drawbridge to Edinburgh Castle; in Cardiff by Wales Herald Extraordinary at Cardiff Castle and in Belfast by Norroy and Ulster King of Arms.

Once these Proclamations have been made it is appropriate for the Proclamation to be read at County, City, Borough and then at Parish level. High Sheriffs will read the Proclamation at County level along with Lord-Lieutenants. Most High Sheriffs are expected to make their readings at 1400hrs

on D+2. It is suggested that local civic leaders should therefore make their readings at or after 1600hrs on D+2.

In all cases, following the county level Proclamation, where a local authority wishes to make the Proclamation, it is important that thought is given to following issues:

- Who will read the Proclamation? Town Mayor?
- Where is the location that the Proclamation will be read? Steps of the Library in the Manor Gardens?
- What are the arrangements that will be made to tell the public in advance of the reading of the Proclamation? Website, social media, noticeboards?
- Who will be invited to be present? See appendix 4
- Who will be in the platform party? Town Mayor, Leader of the District Council, local MP, Town Clerk?

4.1 PROCLAMATION DAY

See Action Grid 4.2

On Proclamation Day flags will, at the start of the day, be flying at half-mast.

All flags will then be flown from the mast-head from 1100hrs on Proclamation Day(D+1) to coincide with the reading of the Principal Proclamation, until 1630hrs the following day, (D+2). This is due to the official schedule of the Proclamation (see below for more details), it will be read in London on Proclamation Day (D+1), then read at noon in Belfast, Edinburgh and Cardiff on the day following Proclamation Day(D+2). Once those Proclamations have been made at 1400 hrs on D+2, High Sheriffs will then read the Proclamation at County level and Lord-Lieutenants will be alongside them. Following which, the Proclamation will be read from Dronfield Civic Hall at 1600hrs on D+2.

The Proclamation will be read by High Sheriff or Deputy Lord Lieutenant; if they are unavailable the Town Mayor or Town Clerk will be responsible for reading the Proclamation. It will be read from the steps of the Library. Following the reading of the Proclamation on D+2, the Mayor of Dronfield will lay a bouquet of flowers.

The arrangements that will be made to tell the public in advance of the reading of the Proclamation, will be through the website, social media pages and noticeboards.

The proclamation party for Dronfield Town Council will be: High Sheriff or Deputy Lord-Lieutenants, Town Mayor, Leader of District Council and the Town Clerk.

Those who will be invited are detailed in appendix 4.

The wording of the Proclamation to be read out will be easily available from the Buckingham Palace website (www.royal.gov.uk) and the Privy Council website (www.privacy-council.org.uk). The High Sheriff will also have a copy of the Proclamation.

4.2 PROCLAMATION DAY PROTOCOL

The NACO guidance has now been reviewed. The key points arising from the review are:

Flag Timings:

Having flown at half-mast since the announcement of the death of the Sovereign, all flags will be raised to full-mast at 1100hrs on D+1 (the day after death), when the Proclamation is read at St James's Palace in London. They will continue to fly at full-mast until 1300hrs on D+2 to allow for the Accession Proclamation to be read out in Belfast, Cardiff and Edinburgh. These times are fixed as part of the National plan for mourning and should not be interpreted locally. It is important that all flags are raised to full-mast at 1100hrs on D+1 and are returned to half-mast following the Dronfield Proclamation reading on D+2.

Reading of the Proclamation:

There is benefit in coordinating the reading of the Proclamation on D+2 after it has been read in Belfast, Cardiff and Edinburgh. The High Sheriff's Association is encouraging its members to agree that High Sheriffs will read the Proclamation at 1400hrs on D+2. In some areas Mayors are being invited to be present at that reading so that they can then return to their areas and read the Proclamation within their own communities. It is strongly recommended that Mayors, Chairs and Chairmen of Councils should therefore aim to read the Proclamation from 1600hrs onwards. It is recognised that in some large rural areas, it will not be possible for a civic leader present at the County reading by the High Sheriff to return that swiftly and that is why that degree of flexibility has been included in the timings.

Form of Words:

The wording of the Accession Proclamation will be on the Buckingham Palace website and the Privy Council website soon after it has been read at St James's Palace on D+1, and that is probably the easiest way to get a copy for reading on D+2.

Suggested Words for the Ceremony:

For the Mayor, Deputy Mayor or Town Clerk:

"We come together this afternoon following the passing of our late Sovereign, King Charles the Third. Our sadness at this time is shared by people across the globe, as we remember with affection and gratitude the lifetime of service given by our longest service Monarch. But the basis on which our Monarchy is built has ensured that through the centuries the Crown has passed in an unbroken line of succession. Today's ceremony marks the formal Proclamation to the people of Dronfield and the beginning of our new King's reign.

Yesterday, the Accession Council met at St James's Palace to proclaim our new Sovereign. The flags which had flown at half-mast since the King's death are raised briefly to their full height to mark the start of His Majesty's rein. The Accession Council also made an order requiring High Sheriffs to cause the Proclamation to be read in the areas of their jurisdiction. It was that task which the High Sheriff of the County of Derbyshire discharged earlier this afternoon and with my humble duty I now call on [Name] to read the Proclamation to the people of Dronfield. Ladies and Gentlemen, the Proclamation of the Accession."

READS THE PROCLAMATION

At the end of the Proclamation, the Mayor will say "God Save the King."

Official guests will repeat “God Save the King.”

All present join in saying “God Save the King.”

The band (if there is one present) will play one verse of the National Anthem.

Finally, the Mayor will call for three cheers for His Majesty the King. Dispersal.

5. BOOKS OF CONDOLENCE

See Action Grid 5.

Books of Condolence will be opened on the first working day after the day of death D+1. The Main Hall in the Civic Hall will be used to house the condolence books.

A table with suitable cloth will be set up, along with a portrait of the deceased and a small arrangement of flowers.

At the Civic Hall we will have one A4 loose-leaf version. These A4 loose-leaf versions will be collated and bound.

The book will be placed in an easily accessible location, though it is important the place is quiet enough to enable those signing the books a moment of privacy and quiet reflection.

Books will be placed on a good-sized table, covered with a suitable cloth, a chair and a supply of pens, along with a suitable framed photograph on the table.

A good supply of paper with a black border and wide left-hand margin, hole-punched to fit in a loose-leaf binder will be provided and kept well stocked. A loose-leaf folder offers an opportunity to act if the book is defaced or offensive comments included.

Pages including any questionable comments should be quietly removed until such time as a decision can be taken by the Town Mayor, Town Clerk, Deputy Mayor and Assistant Town Clerk on whether they should be permanently excluded.

The Town Mayor may wish to agree a form of words for a message, expressing sorrow at the news of the death. This may be the form of words included in a press release, Twitter or Facebook message or on the home page of the website.

Dependant on local circumstances it is suggested that Books of Condolence should be closed at the end of the day following the day of the funeral (i.e. if the funeral falls on a Thursday, Books should close at 1700hrs on the Friday). Books of Condolence are essentially a local record of the sentiments expressed by local people on the death of a national figure. As such, they should form part of the Dronfield Town Council’s archive, so that future generations are able easily to gain access to them and find out the way in which national events were marked in the area.

It is simply not feasible for every book from all sad occasions to form part of the Royal Archives. However, in a letter of condolence from the Town Mayor, reference should be made to the Book of Condolence and its existence in the local archives. The letter will then be stored in the Royal Archives and act as an effective cross reference.

5.1 ONLINE BOOK OF CONDOLENCE

See Action Grid 5

Dronfield Town Council will not be accepting online submissions for the Book of Condolence however a link will be provided to the Buckingham Palace e-Book of Condolence on the website: www.royal.gov.uk

6. EVENTS DURING THE PERIOD OF MOURNING

See Action Grid 6.

From the day of the death (D Day) until the day after the funeral (D+10), careful thought will be given to the types of events and activities which the Town Mayor should host or attend.

Scheduled Town Council meeting will be reviewed for postponement or rescheduling. Also, any Civic Lunches, dinners, receptions and so forth, may not fit with the mood of the nation and as a mark of respect may need to be cancelled or postponed. This is a local decision and one which need to be reached with great sensitivity.

7. CHURCH SERVICES

See Action Grid 7.

A church service will be organised in coordination with Churches Together in Dronfield on the eve of the Funeral with the Town Mayor, members of the Council and residents to join together in an act of remembrance.

8. FLOWERS

See Action Grid 8.

A designated area will be allocated as a place for residents and visitors to lay flowers during the period of mourning. Should residents wish to lay flowers during this time, they may do so in the Manor Gardens in front of the Library. It is important to note that all of the plastic wrap should be removed before laying them.

At the end of the mourning period, at 9am the day following the funeral, there will be a ceremonial removal of the flowers. All flowers will then be taken away to be composted, with the compost a tree will be planted in the Town, in memory of the Sovereign. On the ceremonial removal of the flowers, the first bouquet will be collected by the Mayor of Dronfield, following this other people will be invited to assist with the collection.

9. DRESS CODE

See Action Grid 9.

A view will be taken locally on what is the correct dress in the event of the death of a senior national figure. Whilst flags are at half-mast, it will be appropriate for black ties, badges, ribbons and arms bands to be worn by Council members and senior officers. Please note; the black arm bands are for Members of Council and staff. An adequate supply of these items will be available from the Town Clerk's Office.

On all occasions of public mourning, the shaft of the mace will have a black ribbon tied around it. This should apply both when the mace is in use and when it is on display.

During the public mourning period when the Chain of Office is worn. A small black bag or purse will fit over the jewel, so that only the chain is seen.

10. MARKING A SILENCE

See Action Grid 10.

On the death of the Sovereign there will be a two-minute silence at 1100hrs on the day of the funeral (D+10). Which will be a public holiday (unless D+10 is a Saturday).

It may be that silence will be kept for other member of the Royal Family, perhaps on the day of the funeral as part of the funeral service. However, action on a silence for members of the Royal Family other than the Sovereign should await an announcement from Buckingham Palace.

Town Mayors' may wish to lead the silence in an appropriate public place and thought needs to be given as to where that might be, who will be present and how the beginning and end of the silence will be marked (perhaps the firing of a maroon, a drum roll, bugle call or similar). It should also be established in the protocol how this information will be made public. The list of suggested guests is detailed in appendix 4 and the information will be made public through our website and social media pages.

In Dronfield, the Mayor of Dronfield will lead the silence from the steps of the Library. Or in their absence the Deputy Mayor.

11. WEBSITE

See Action Grid 11.

After the official announcement from Buckingham Palace, Dronfield Town Council will activate a website holding page with a black background featuring: a photograph of the deceased, the year of birth to the year of death, and links to the following information: Council Services, Condolence Books, Church Services, Flowers and Flying of Flags. The holding page can be closed, for visitors to then access the main homepage. Each of the links will lead to a website page with the relevant information. The website mourning page will be drafted with all the correct information but remain unpublished. The page will be activated as soon as an official announcement is made.

12. LETTERS OF CONDOLENCE

See Action Grid 12.

It is usual, in the case of the death of a member of the Royal Family, for letters to be sent to the Private Secretary of the deceased, asking that condolences be passed to the next of kin and other members of the Royal Family. Except in the case of the Sovereign's death, in which case they should be sent to the new Sovereign's Private Secretary asking that condolences be passed to the new Sovereign. In each case, other than exceptional local circumstances, one letter of condolence only should be sent.

ACTION GRIDS

2.1 IMPLEMENTATION OF PROTOCOL

Action Required	Implemented By	Other Notes
Dronfield Town Council's mourning protocol will be implemented on the formal announcement of the death of any one of those persons named in appendix 1.	Implementation will be authorised by the Town Clerk or in his absence by the Assistant Town Clerk.	

3. FLAG FLYING

Action Required	Implemented By	Other Notes
Immediately at the request of the Town Clerk or Assistant Town Clerk, flags will be lowered to half-mast.	Outside Services Manager at the Peel Centre.	An appendix to this protocol sets out the correct procedure for flying a flag at half-mast. Note: If the death falls on St. George's Day or the period of mourning includes St. George's Day, the flag of the Patron Saint should be replaced by the Union Flag at half-mast.
Applicable only following the death of the Sovereign: On Proclamation Day (D+1) (the day following the death of the Sovereign, when the new Sovereign is proclaimed) flags will - at 11.00am - be raised to full mast and flown throughout the day at full mast until 16:30pm on D+2.	Outside Services Manager at the Peel Centre, on the day following the death of the Sovereign D+1.	

4. 1 PROCLAMATION DAY

Action Required	Implemented By	Other Notes
In Dronfield the Proclamation will be read as follows: By the Mayor at 1600hrs on the day following Proclamation Day from the steps of the Library.	Assistant Town Clerk with the Caretakers and Outside Services team to arrange access and setting up of public address system.	
All those listed in appendix 4 to be invited to be present. Councillors to be in dark	Notification of the reading of the Proclamation to be given	

lounge suit / jacket and trousers. Black tie and arm bands are available.	by the Assistant Town Clerk to those identified in appendix 4.	
Reading of the Proclamation to be publicised.	Assistant Town Clerk & Project and Communications Officer to ensure that the public are informed.	

5. BOOKS OF CONDOLENCE

Action Required	Implemented By	Other Notes
On the day following the announcement of the death of the Sovereign, The Prince of Wales or The Duchess of Cornwall, a Book of Condolence will be opened at the Civic Hall in Dronfield. Consideration will be given at the time of each death on whether Books of Condolence should be opened for other members of the Royal Family.	Assistant Town Clerk, under the guidance of the Town Clerk.	Assistant Town Clerk to ensure there is adequate paper available in the book. Pages that have been defaced or include offensive or other questionable comments should be quietly removed until such time as a decision can be taken at senior level (Town Clerk) on whether they should be permanently excluded.

6. EVENTS DURING THE PERIOD OF MOURNING

Action Required	Implemented By	Other Notes
To review the programme of engagements undertaken by the Town Mayor to ensure it is appropriate in a time of national mourning and that it sits comfortably with the national mood.	The Town Mayor in discussion with the Town Clerk and others.	

7. CHURCH SERVICES

Action Required	Implemented By	Other Notes
As soon as is practical, contact the local Church to organise a service of remembrance on the eve of the funeral.	Assistant Town Clerk	

8. FLOWERS

Action Required	Implemented By	Other Notes
Allocate a designated area for residents to lay flowers during the period of mourning. Dronfield Town Council have allocated the Manor Gardens in front of the Library.	Town Clerk and Assistant Town Clerk.	Ensure there is enough space for the flowers, without impeding any access routes.

9. DRESS CODE

Action Required	Implemented By	Other Notes
A stock of black ties, ribbons, badges and black arm bands will be held in and available from the Mayor's Office for use by Councillors and senior officers attending on Councillors following the death of a senior figure.	The stock to be issued and maintained in good order by the Assistant Town Clerk.	At the time of the annual review of this protocol consideration will be given to the number of items in stock, their condition and the need for cleaning, repair or replacement. A list of suppliers for these items is set out in appendix 5.
From the day of death until and including the day of the funeral of the Sovereign, the mace will have a black ribbon tied in a bow around the shaft.	The Town Clerk.	The black ribbon for the mace and the black neck ribbons to be held with the black ties, and arm bands in the Town Clerk's Office.

10. MARKING A SILENCE

Action Required	Implemented By	Other Notes
Where the death of a senior member of the Royal Family is to be marked by a silence, an announcement will be made by Buckingham Palace.	Town Clerk/Assistant Town Clerk.	Consideration will be given at the time of each death on whether a Silence will be kept for other members of the Royal Family.
In Dronfield, when silence is to be kept, the Town Mayor will lead a public silence on the steps of the Library.	Town Mayor.	
All those listed in appendix 4 to be invited to be present.	Assistant Town Clerk.	Councillors to be in dark lounge suit, jacket and trousers. Black ties, badges

		ribbons and arm bands to be available.
The Public Observing of the Silence to be publicised.	Assistant Town Clerk/Project & Communications Officer.	

11. WEBSITE

Action Required	Implemented By	Other Notes
Contact the website provider to design an appropriate hold page.	Assistant Town Clerk/Project & Communications Officer	The hold page will have a black background featuring: a photograph of the deceased, the year of birth to the year of death, and links to the following information: Council Services, Condolence Books, Church Services, Flowers and Flying of Flags.
The information for the Condolence Books, Church Services and Flying of the Flags to be drafted for the content of the website.	Assistant Town Clerk/Project & Communications Officer	

12. LETTERS OF CONDOLENCE

Action Required	Implemented By	Other Notes
As soon as is practical, a letter of condolence will be drafted and circulated to the Town Mayor and the Town Clerk before dispatch.	The Town Clerk	

APPENDIX 1

PROTOCOL FOR MARKING THE DEATH OF A SENIOR NATIONAL FIGURE

This protocol sets out the action to be taken in the event of the death of:

- The King
- The Duchess of Cornwall
- The Duke of Cambridge
- The Duchess of Cambridge
- Prince George
- Princess Charlotte
- Prince Louis
- The Duke of Sussex
- The Duchess of Sussex
- The Duke of York
- The Earl of Wessex
- The Princess Royal
- The Countess of Wessex
- The Duke of Gloucester
- The Duchess of Gloucester
- The Duke of Kent
- Prince Michael of Kent
- Princess Michael of Kent
- Princess Alexandra
- The Prime Minister
- Any former Prime Minister, such as Sir John Major
- The Members of Parliament for the constituencies
- The serving Mayor
- A serving member of the Council

APPENDIX 2

FLYING FLAGS AT HALF-MAST

Authoritative information on flag flying can be found on the website of the Department for Culture, Media and Sport. [Union Flag flying guidance for UK Government Buildings - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/union-flag-flying-guidance-for-uk-government-buildings)

Information is also carried on the website of the Flag Institute (www.flaginstitute.org). but bear in mind that the Institute is not an official body and whilst its guidance can assist it does not carry the same weight as information from the Government.

Half-mast means the flag is flown two-thirds of the way up the flagpole, with at least the height of the flag between the top of the flag and the top of the flagpole. Flags cannot be flown at half-mast on poles that are more than 45° from the vertical, but a mourning cravat can be used instead (see the Flag Institute's website for further details).

When a flag is to be flown at half-mast, it should first be raised all the way to the top of the mast, allowed to remain there for a second and then be lowered to the half-mast position. When it is being lowered from half-mast, it should again be raised to the top of the mast for a second before being fully lowered.

When a British national flag is at half-mast, other flags on the same stand of poles should also be at half-mast or should not be flown at all. Flags of foreign nations should not be flown, unless their country is also observing mourning.

APPENDIX 3

TOWN MAYOR'S STATEMENT

A statement will be issued by the Town Mayor on the announcement of the death of a senior national figure or other prominent figure.

The statement should begin with a suitable expression of the sadness of Dronfield Town Council on hearing the announcement.

It might go on to state that flags will be flown at half-mast.

If it is an occasion when Books of Condolence will be opened, then reference could be made to that.

When a decision has been taken on the Town Mayor's programme of events and engagements it might be stated that events are being cancelled as a mark of respect or that they will begin with a period of silence.

Draft Statement:

It is with the greatest sorrow that Dronfield Town Council join the nation in mourning the passing of Xxxxxxx, Xxxxxxxxxxxxxxx. We remember with affection and gratitude the lifetime of service given by Xxxxxxxxxxxxxxx.

Flags will be flown at half-mast at the Peel Centre and a Book of Condolence will be opened at the Civic Hall.

As a mark of respect a two minute silence will be held in the Manor Gardens on a date and time to be announced.

Council events will be postponed and rescheduled during this period of national mourning.

The Councillors, Clerk and officers of Dronfield Town Council are deeply saddened at the news of the death of Xxx Xxxxxxx and our thoughts are with the Royal Family at this difficult time.

(Name) The Town Mayor

APPENDIX 4

Those who might be invited to be present: at the Reading of the Proclamation on the accession of a new Sovereign and at the Public Observance of a two-minute silence.

- The Town Mayor and all Members of the Council
- North East Derbyshire District Council Chairman & Executive Leader
- Freemen of the Town
- Senior Council Officers
- Deputy Lieutenants
- Former Mayors
- Mayor's Chaplain
- Police Commissioner & Chief Constable
- Derbyshire Fire and Rescue
- East Midlands Ambulance Service
- Local Civic Guests
- Schools
- Church Leaders
- Care Homes
- Other Community Groups

The High Sheriff will have read the proclamation at County level but that does not prevent a Town Council from also inviting the High Sheriff to be present at a subsequent reading and that may be especially appropriate if the High Sheriff is a resident of the District or Town.

APPENDIX 5

Potential supplier list below:

- Black arm bands can be purchased from: Vanessa Treasure Designs, <https://www.vanessatreasure.co.uk>
- Black mourning rosettes can be purchased from: Toye, Kenning and Spencer, <https://toyekenningandspencer.co.uk/> or Ede & Ravenscroft, <https://www.edeandravenscroft.com/>
- Corporate Black Ties can be purchased from: Spurcroft Civic, <https://www.spurcroft-civic.co.uk/>
- Black ties can be purchased from: John Lewis, Marks & Spencer or other similar Department Stores.
- Table cloths can be purchased from: John Lewis, Marks & Spencer or other similar Department Stores.
- Corporate loose leaf folders can be purchased from: Spurcroft Civic, <https://www.spurcroft-civic.co.uk/>
- Black edged paper hole-punched to fit in a loose-leaf binder can be purchased from: Barnard and Westwood, www.barnardandwestwood.com

This company can also bind the loose-leaf pages when the book is closed.

- Framed photographs can be purchased from: Royal Images - contact Mike O'Keefe before ordering to receive your council discount, <https://www.royalimages.co.uk/>
- Condolence Photographs / Website Usage: If you would like to use the official condolence image on your website you may do so but only after the official announcement has been made by Buckingham Palace and you can only use it for this purpose and no other unless permission has been granted. To download the web version of these images, please go to this web address - <https://www.dropbox.com/sh/0mvqv66oihncwg8/AAD-xn8yDAptjfI2AdORHDrNa?dl=0> Tel: 0845 634 5577 or Email: mike@royalimages.co.uk